

Student Complaint List by State and Agency

This list may be used for reference to provide Contact Information for filing complaints as required by [34 CFR 668.43 \(b\)](#).

The institution must make available for review to any enrolled or prospective student upon request, a copy of the documents describing the institution's accreditation and its State, Federal, or tribal approval or licensing. The institution must also provide its student or prospective students with contact information for filing complaints with its accreditor and with its State approval or licensing entity and any other relevant State official or agency that would appropriately handle a student's complaint.

- This contact list should be used for reference only.
- Institutions are responsible for the accuracy of the information provided in their notification.
- SAN will review this list on a periodic basis. If you are notified of an update, this is the source.
- This charted information provided by the state agency and originally from the no longer live SHEEO website. In some cases, email correspondence and state agency websites are incorporated.
- Complaints regarding course and program subject to SARA Policy should be directed to the [state portal entry in the home state of the institution](#).

SAN will review this list on a periodic basis. If you are notified of an update,

States & Territories	Agency Name	<p>to address complaints about the State Complaint Process as required by 34 CFR 600.9(c) & (d) - An institution described under §§ 600.4, 600.5, and 600.6 is legally authorized by a State if the State has a process to review and appropriately act on complaints concerning the institution including enforcing applicable State laws....</p>
Alabama	Alabama Commission on Higher Education - Office of Institutional Effectiveness and Planning ACCS Private School Licensing Division	<p>For Alabama public institution, contact are reported to the ACHE website http://ache.ed.</p> <p>Student Complaint Process found here: http://www.ache.ed/press-content/state%20ath/federal-reg.pdf</p> <p>http://www.accs.ed/about-accs/private-school-licensing/complaint/</p> <p>*note: Complaints for out-of-state institution are referred to the ACCS Private School Licensing.</p>
Alaska	Alaska Commission on Postsecondary Education	http://acpe.alaska.gov/ConsumerProtection
American Samoa		not found
Arizona	Arizona State Board for Private Postsecondary Education	http://ppe.az.gov/student-complaint-process
Arkansas	Arkansas Department of Higher Education	Student Grievance form: http://adhe.ed/student-parent/student-grievance-form

States & Territories	Agency Name	Is the ad/option institution about the State Complaint Resolved by 34 CFR 60.9(c) & (d) - A n institution described under §§ 600.4, 600.5, and 600.6 is legally authorized by a State if the State has a process to review and appropriately act on complaints concerning the institution including enforcing applicable
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States & Territories	Agency Name	Is the ad/option institution about the State Complaint Res. as reqd. by 34 CFR 60.9(c) & (d) - A n institution described under §§ 600.4, 600.5, and 600.6 is legally authorized by a State if the State has a process to review and appropriately act on complaints concerning the institution including enforcing applicable State laws.....
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States & Territories	Agency Name	Institution/Program Name <i>institution described under</i>
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as established by 34 CFR 60.9(a) & (b) - An

States & Territories	Agency Name	Institution/Program Name <i>institution described under</i>
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as established by 34 CFR 60.9(a) & (b) - An

States & Territories	Agency Name	Is the school/program about the State Complaint Resolved by 34 CFR 600.9(c) & (d) - An institution described under §§ 600.4, 600.5, and 600.6 is legally authorized by a State if the State has a process to review and appropriately act on complaints concerning the institution including enforcing applicable State laws....
New York	Office of College and University Education Adult Career and Continuing Ed. Service	

States & Territories	Agency Name	<p>to and/or in the State. Complaints based by 34 CFR 60.9(a) & (c) - An institution described under §§ 600.4, 600.5, and 600.6 is legally authorized by a State if the State has a process to review and appropriately act on complaints concerning the institution including enforcing applicable State laws....</p>
Oklahoma	Oklahoma State Regents for Higher Education	
	Oklahoma Board of Career and Technology Education	http://www.okhighered.org/eo/ce/ident-complaint-form/ http://oklahoma.gov/career-tech/policies/comment-complaint.html http://oklahoma.gov/content/dam/ok/en/obcte/documents/school-obcte-complaint-form.pdf
	The Oklahoma Board of Private Vocational Schools	

